TERMS USED IN THIS REPORT

Maximum Contaminant Level (MCL): The highest level of a contaminant that is allowed in drinking water. Primary MCLs are set as close to the PHGs (or MCLGs) as is economically and technologically feasible. Secondary MCLs are set to protect the odor, taste, and appearance of drinking water.

Maximum Contaminant Level Goal (MCLG) or Public Health Goal (PHG): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs are set by the USEPA. PHGs are set by the California EPA.

Maximum Residual Disinfectant Level (MRDL): The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum Residual Disinfectant Level Goal (MRDLG): The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants

Primary Drinking Water Standards (PDWS): MCLs and MRDLs for contaminants that affect health along with their monitoring, reporting and water treatment requirements.

Secondary Drinking Water Standards (SDWS): MCLs for contaminants that affect taste, odor or appearance of the drinking water. Contaminants with SDWSs do not affect the health at the MCL.

Treatment Technique (TT): A required process intended to reduce the level of a contaminant in drinking water.

Regulatory Action Level (AL): The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.

Variances and Exemptions: Department permission to exceed an MCL or not comply with a treatment technique under certain conditions.

ND: not detectable at testing limit

ppm: parts per million or milligrams per liter (mg/L) ppb: parts per billion or micrograms per liter (ug/L)

ppt: parts per trillion or nanograms per liter (ng/L)

pCi/L: picocuries per liter (a measure of radiation)

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo ó hable con alguien que lo entienda bien.

For questions or concerns about your drinking water you may attend our next public meeting held the 3rd Wednesday of each month or contact:

Lance Contreras

Phone: 530-241-6264

2011

Water Quality Report

For

Shasta Community Services District

Some of the best water in the country is enjoyed right here in Northern California! With this in mind, we strive to provide you with a safe and dependable drinking water supply. We want you to understand the efforts we make to continually monitor our drinking water quality and to protect our water resources.

We regularly test our drinking water for many different constituents as required by State and Federal Regulations. This "Consumer Confidence Report" includes those constituents that were detected and otherwise fulfills the requirements of the Safe Drinking Water Act.

Our drinking water is supplied by one surface water source, Whiskeytown Lake.

The source was evaluated by the state in April 2003, to determine if there were possible contaminating activities that might compromise the quality of the water. At the time, there were no associated contaminants detected in the water supply however the water was considered vulnerable to historic gas stations, historic waste dumps and landfills, mining operations, wastewater treatment plants and a high density of septic systems in the area. A copy of the complete report is available upon request. The report summary may be viewed online:

http://swap.ice.ucdavis.edu/TSinfo/TSintro.asp.

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include:

Microbial contaminants (such as viruses and bacteria) that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife;

Inorganic contaminants (such as salts and metals) that can be naturally-occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming;

Pesticides and herbicides that may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses;

Organic chemical contaminants, including synthetic and volatile organic chemicals that are byproducts of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, agricultural application, and septic systems; and

Radioactive contaminants that can be naturally-occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, the USEPA and the state Department of Health Services (DHS) prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. DHS regulations also establish limits for contaminants in bottled water that must provide the same protection for public health.

Please note that drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. USEPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline (1-800-426-4791).

More information about contaminants and potential health effects can be obtained by calling the EPA's Safe Drinking Water Hotline: (1-800-426-4791) or online at www.epa.gov/safewater.

These tables show only the drinking water contaminants that were detected during the most recent sampling for each constituent. The California Department of Public Health allows us to monitor for certain contaminants less than once per year. Some of the data, though representative of the water quality, are more than one year old. Any violation of an MCL, MRDL, or TT is asterisked and explained below.

Microbiological Contaminants	Highest No. of detections	No. of months in violation	MCL		MCLG	Typical Source of Bacteria	
Total Coliform Bacteria	(in a month) 0	none	More than 1 sample in a month with a detection		0	Naturally present in the environment	
Fecal Coliform or E. coli	(in the year)	none	A routine sample and a repeat sample detect total coliform and either sample also detects fecal coliform or <i>E. coli</i>		0	Human and animal fecal waste	
TAE	LE 2 - SAMPLI	NG RESULTS	SHOWING THE	DETECTION C	F LEAD	AND COPPER	
Lead and Copper	No. of samples collected	90th percentile level detected	No. sites exceeding AL	AL P	HG	Typical Source of Contaminant	
					Int	Internal corrosion of household water plumbing systems; discharges from industrial manufacturers; erosion of natural deposits	
Lead (ppb) 2011	10	ND	none	15		imbing systems; discharges from industria	

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Shasta CSD is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at http://www.epa.gov/safewater/lead.

	All the same	The second second second	and the second section of the	A STATE OF THE PARTY OF THE PAR	- Control of the Cont			
Chemical or Constituent (and reporting units)	Sample Date	Level Detected	Range of Detections	MCL	PHG (MCLG)	Typical Source of Contaminant		
Sodium (ppm)	2004	2.5		none	none	Generally found in ground & surface wate		
Hardness (ppm)	2004	29		none	none	Generally found in ground & surface water		
TABLE 4	1 - DETECTION	OF CONTAMINA	ANTS WITH A	PRIMARY D	RINKING WA	ATER STANDARD*		
Chemical or Constituent (and reporting units)	Sample Date	Level Detected	Range of Detections	MCL [MRDL]	PHG (MCLG) [MRDLG]	Typical Source of Contaminant		
Haloacetic Acids (ppb)	03/28/11 - 12/01/11	48.8	37.8 - 67.9	60	N/A	By-product of drinking water disinfection		
Total Trihalomethanes (ppb)	03/28/11 - 12/01/10	61.2	41.2 - 82.7	80	N/A	By-product of drinking water disinfection		
Aluminum (ppm)	2004	70.2		1000	600	Erosion of natural deposits; residue from some surface water treatment processes		
TABLE 5	- DETECTION C	F CONTAMINAL	NTS WITH A S	ECONDARY	DRINKING	WATER STANDARD		
Chemical or Constituent (and reporting units)	Sample Date	Level Detected	Range of Detections	MCL	PHG (MCLG)	Typical Source of Contaminant		
Sulfate (ppm)	2004	3		500	N/A	Runoff/leaching from natural deposits; industrial wastes		
Chloride (ppm)	2004	1.35		500	N/A	Runoff/leaching from natural deposits; seawater influences		
Total Dissolved Solids (ppm)	2004	42		1000	N/A	Runoff/leaching from natural deposits		
Color (units)	2004	5		15	N/A	Naturally occurring organic materials		
Treatment Technique (a) (Type of approved filtration technology used)			In-line	In-line				
Turbidity Performance Standards (b) (that must be met through the water treatment process)			1 - Be less 2 - Not exc	Turbidity of the filtered water must: 1 - Be less than or equal to 0.2 NTU in 95% of measurements in a month. 2 - Not exceed 1.0 NTU for more than eight consecutive hours. 3 - Not exceed 5.0 NTU at any time.				
Lowest monthly percentage of samples that met Turbidity Performance Standard No. 1			100%					
Highest single turbidity measurement during the year			0.10 NTU	0.10 NTU				

(a) A required process intended to reduce the level of a contaminant in drinking water.

Number of violations of any surface water treatment requirements

(b) Turbidity (measured in NTU) is a measurement of the cloudiness of water and is a good indicator of water quality and filtration performance. Turbidity results which meet performance standards are considered to be in compliance with filtration requirements.

^{*}Shasta CSD is required to collect 2 bacteria samples per calendar month. In April 2011, only 1 sample was collected and submitted for analysis. Also, the district is required to sample for organic contaminants quarterly. No sample was collected for TTHMs or HAA5s during the 3rd quarter of 2011. The California Department of Public Health issued citations and fines for the above delinquencies.